

Title of Thesis	The Relationship between Work Environment and Job Satisfaction on Hotel Industry in Miri
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### **ABSTRACT**

First of all, the main objective for the researchers to carry out this research is aiming to examine the relationship between work environment and job satisfaction of employees in the hotel industry of Malaysia. The elements in work environment that may influence job satisfaction included safety, relationship with co-workers, and work-life balance. The issue of employees' turnover in hotel industry have been critically discussed in many studies. According to Jung and Yoon (2012) as cited in Kozako, Safin, and Rahim (2013), hotel employees' turnover rate is high. Hotel is continuously losing its employees (Aminudin, 2013). In order to conduct this research, both of the primary sources and secondary sources are used in purpose to collect valuable information and data. The main objective of this research study was fulfilled. The researchers had successfully identified the linkage between the independent variables (safety, relationship with co-workers, and work-life balance) and the dependent variable (job satisfaction). Discussion of major findings and also the recommendations. Limitation faced by the researchers in this research are discussed in this chapter as well. There area few recommendations being proposed and suggested to future researchers in order to solve the limitations.