

Title of Thesis	Job Satisfaction of Beauticians in Miri
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## **ABSTRACT**

Beauticians are very important for both female and male as well. The people nowadays think that their outer appearances are important because they represent their image and thus this cause people willing to pay more for better look. Job satisfaction is important for the beauticians as it will impact their attitude and job performance. In other words, job satisfaction affects the productivity and quality of the beauty services that provided by the beauticians. This research aims to identify the job satisfaction of beauticians in Miri beauty salons. The researcher adopted quantitative research method and use of self-designed questionnaire for data collection. The results will be analyzed and collected by using statistic method.

The study indicated that providing hygiene environment to customers is the major responsibility of beauticians. Besides, beauticians feel satisfied to their jobs because of the jobs provide them good opportunities to use their skills and abilities. Also, the study revealed that compensation and paid is the most important factor that influence the job satisfaction of beauticians. Moreover, provide better benefits to the beauticians can help to improve their job satisfaction level effectively.

For the recommendations, the beauticians should focus more on cleanliness of salon, equipment and also personal hygiene of beauticians themselves. Also, the beauticians are recommended to attend courses, training and go for further education to improve their skills and abilities. The beauty operator also recommended providing better compensation and paying to the

beauticians. Better benefits also were recommended to the beauty operator to motivate the beauticians.

In the future, the research could target to other types of beauticians. The research also can be conducted in whole Malaysia. The research also can be conducted in comparing the job satisfaction level between two types of beauticians. In addition, the future researcher can also conduct the research based on the comparison study of different races of beauticians in cross-cultural study.